This document is intended to provide you with background information about each of the options in this area.

**About the review**

**Brief outline**

The community access review is a major review of the buildings and services we run in the community with particular focus on our 14 children’s centres and 12 libraries.

As two of our most highly used services by residents we need to ensure the buildings and services are fit for purpose and located in the right place for their local communities, cost effective and equipped to deal with the demands of new technology and future needs.

This review is about ensuring we retain, and where we can, improve these services in our communities, rather than lose them as is happening in some other parts of the country.

**Glossary of terms**

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
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</thead>
<tbody>
<tr>
<td>Co-location</td>
<td>A number of services located in one building, enabling us to invest in both the building and facilities</td>
</tr>
<tr>
<td>Service transfer</td>
<td>Services provided by someone other than the council, with appropriate support from us</td>
</tr>
<tr>
<td>Service review</td>
<td>Looking at all our expenditure, with the aim of ensuring value for money, minimising our expenditure and maximising income</td>
</tr>
<tr>
<td>Outreach</td>
<td>Services we deliver not based in our buildings. For example, the mobile library, home deliveries</td>
</tr>
<tr>
<td>Community hub</td>
<td>Use of our buildings and facilities by a wide range of community groups</td>
</tr>
<tr>
<td>Service remodel</td>
<td>Changing our service delivery arrangements to fulfil community needs. For example, changing and extending our opening hours, our staffing arrangements, improving our computer and digital offer, extending service access</td>
</tr>
<tr>
<td>Self-service</td>
<td>Extending access to our buildings and services by using technology.</td>
</tr>
<tr>
<td>Community partner</td>
<td>A community group or organisation working within one or more of our communities. Supporting the delivery of our services</td>
</tr>
<tr>
<td>Integrating provision/ service</td>
<td>Co-locating children's centres and libraries where possible to support these and other council services</td>
</tr>
</tbody>
</table>

All information in this document was correct at the time of going to print July 2016.
The services in your area

Details of services

**Congresbury Library**, Station Road, Congresbury, BS49 5DX

**Congresbury Library** is situated just off the A370 in a building owned by Congresbury Parish Council. The library is supported by Library Service volunteers. It is fully accessible on one floor with a public car park at the front of the building. Disabled parking is available.

**Yeo Valley and Rural Outreach Children’s Centre**, St Andrew’s C of E Primary School, Station Road, Congresbury, BS49 5DX

**Yeo Valley and Rural Outreach Children’s Centre** is located within the St Andrews School Campus in a standalone building owned by North Somerset which was funded with Children’s Centre Capital Grant funding in 2010. There is limited parking available on site and in adjacent areas.

Next closest services

| Library          | • Yatton Library (1.4 miles)  
|                  | • The Campus Library (5.3 miles)  
|                  | • Clevedon Library (5.9 miles)  |

| Children’s Centre | • Yatton Moor Children’s Centre (1.4 miles)  
|                  | • Clevedon Children’s Centre (5.9 miles)  |

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Where we are now

- Usage maps per locality

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- **Services offered**

| Library | 1 self-service machine  
| Library | 2 public computers with free internet and MS Office access and printing facilities  
| Library | Free Wi-Fi  
| Library | Photocopying facilities  

| Children’s Centre | Yeo Valley and Rural Outreach Children’s Centre aims to be a welcoming place for families with young children, where families are supported and children encouraged to reach their full potential. The centre regularly produces a What's On leaflet which is widely available including via the recently updated Family Information Service web site. Additionally, the service provides a speech and language newsletter. |

- **Opening hours**

  **Congresbury Library current opening hours:**

<table>
<thead>
<tr>
<th>Mon</th>
<th>Tue</th>
<th>Wed</th>
<th>Thu</th>
<th>Fri</th>
<th>Sat</th>
<th>Sun</th>
</tr>
</thead>
<tbody>
<tr>
<td>2pm-5pm</td>
<td>Closed</td>
<td>10am-1pm</td>
<td>Closed</td>
<td>10am-1pm, 2pm-5pm</td>
<td>10am-1pm</td>
<td>Closed</td>
</tr>
</tbody>
</table>

  **Yeo Valley and Rural Outreach Children’s Centre current opening hours:**

<table>
<thead>
<tr>
<th>Mon</th>
<th>Tue</th>
<th>Wed</th>
<th>Thu</th>
<th>Fri</th>
<th>Sat</th>
<th>Sun</th>
</tr>
</thead>
<tbody>
<tr>
<td>Closed</td>
<td>9am-4.30pm</td>
<td>1.30-5pm</td>
<td>1.30-5pm</td>
<td>9am-1pm</td>
<td>Closed</td>
<td>Closed</td>
</tr>
</tbody>
</table>

- **Activities available**

| Library | Bookstart Rhymetime  
| Library | Story time for children aged 4 and above  
| Library | Summer Reading Challenge for children aged 4 to 11  
| Library | Family history advice sessions  
| Library | Reading group  
| Library | Councillor surgery held monthly  
| Library | Lego Club for children aged 4 and over  

| Children’s Centre | Pre-school session for 2 Year Old Funded children (2YOF)  
| Children’s Centre | Baby Clinic  
| Children’s Centre | Childminders Network  
| Children’s Centre | Once Upon a Time – literacy group  
| Children’s Centre | Baby massage  
| Children’s Centre | Midwife antenatal  
| Children’s Centre | Forest School  
| Children’s Centre | Inbetweenies  
| Children’s Centre | Baby Bop  
| Children’s Centre | Messy Play  

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• Usage figures

| Library                        | Based on Apr 15-Mar 16 figures | Active borrowers: 564  
Visits: 10,612  
Issues: 10,399 |
|--------------------------------|---------------------------------|------------------------|
| Children’s Centre              | Based on 2014/15 figures        | No. of under 5s within reach area: 745  
Carers seen by volume: 1,280  
Individual carers by volume: 1,317 |

• Public transport nearby

Congresbury Library is located just off the A370 and on the main bus route to Bristol with bus service route numbers X1 and W1. The nearest railway station is at Yatton. The library has a car park.

Yeo Valley and Outreach Children’s Centre has is a small dedicated car park on site. There are a number of bus routes which access the area.

• Costings

<table>
<thead>
<tr>
<th></th>
<th>Running costs</th>
<th>Of which is salary costs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Library</td>
<td>£15,753</td>
<td>£11,650</td>
</tr>
<tr>
<td>Children’s Centre</td>
<td>£52,554</td>
<td>£37,094</td>
</tr>
</tbody>
</table>

Proposals for the future

Options rejected

We have analysed 5 options in Congresbury. We have rejected one of them:

- A new integrated facility for both the library and Yeo Valley and Rural Outreach Children’s Centre that would reach across the communities of both Yatton and Congresbury. This option has been rejected due to the significant cost of building a new facility.

Open options

We are now looking at 4 options in Congresbury:

1) Service transfer for the library to Congresbury Parish Council with support from the Council. This would mean that day to day delivery of the current service would become the responsibility of the Parish Council with the support of volunteers and the Council.

2) Service re-model for Congresbury Library. This would mean considering whether there are different ways to offer library services from the existing site. This might include a move to increased self-service and longer opening hours.

3) Close the library and merge the service into Yatton Library. Yatton Library would then serve both Congresbury and Yatton communities.

4) Move Congresbury Library to Yeo Valley Children’s Centre. This will enable us to make the best use of resources and activities.

Preferred option

As of June 2016 our preference is to explore both options 1 and 2 further.

All information in this document was correct at the time of going to print July 2016.
Have your say

We are keen to hear the views and ideas of a wide range of people and to learn about the potential impact – positive and negative – that these proposals may have. We are also keen to hear about any ideas or potential approaches which we have not considered, or hear from organisations which may be willing to work with us in the future.

- Click here to view more information on our council website and get access to consultation