North Somerset Council
Adult Social Services Carer Survey 2012-2013
Summary of answers
17 April 2013

The Adult Social Services Carer Survey forms part of a national survey sent to 474 people who provide unpaid care and support to friends or family members in North Somerset.

242 people responded, representing a return rate of 51% and a confidence interval of ±5.90%

Further information can be obtained by contacting Kam Govind by email to Kam.Govind@n-somerset.gov.uk or by telephone to 01275 884 908 between 10am and 12pm or 2pm to 4pm Monday to Friday.
Q1. How old is the person you care for?

Q2. Does the person you care for have:
Q3. Where does the person you care for usually live?

- 163: With me
- 77: Somewhere else
- 2: not answered

Q4. Overall, how satisfied are you with the support or services you and the person you care for have received from Social Services in the last 12 months?

- We haven't received any support or services from Social Services in the last 12 months: 60
- I am extremely satisfied: 31
- I am very satisfied: 47
- I am quite satisfied: 58
- I am neither satisfied nor dissatisfied: 22
- I am quite dissatisfied: 9
- I am very dissatisfied: 1
- I am extremely dissatisfied: 1
Q7. Which of the following statements best describes how you spend your time?

- I'm able to spend my time as I want, doing things I value or enjoy: 60
- I do some of the things I value or enjoy with my time but not enough: 150
- I don't do anything I value or enjoy with my time: 20

Q8. Which of the following statements best describes how much control you have over your daily life?

- I have as much control over my daily life as I want: 94
- I have some control over my daily life but not enough: 119
- I have no control over my daily life: 20
Q9. Thinking about how much time you have to look after yourself - sleeping and eating - which statement best describes your present situation?

![Bar chart showing the number of responses for different self-care statements.]

Q10. Thinking about your personal safety, which statement best describes your present situation?

![Bar chart showing the number of responses for different safety concerns.]

Q11. Thinking about how much social contact you’ve had with people you like, which of the following best describes your present situation?

Q12. Thinking about encouragement and support in your caring role, which of the following statements best describes your current situation?
Q13. In the last 12 months, have you found it easy or difficult to find information and advice about support, services or benefits?

Q14. In the last 12 months, how helpful has the information and advice you have received been? Please include info & advice from different sources, such as voluntary organisations and private agencies as well as Social Services.
Q15. In the last 12 months, do you feel you have been involved or consulted as much as you wanted to be, in discussions about the support or services provided to the person you care for?

Q16. In addition to your caring role, please tell us which of the following also applies to you:
Q17. Thinking about combining paid work and caring, which of the following statements best describes your current situation?

- I am in paid employment and I feel supported by my employer: 34%
- I am in paid employment but I don't feel supported by my employer: 9%
- I do not need any support from my employer to combine work and caring: 15%
- I am not in paid employment because of my caring responsibilities: 23%
- I am not in paid employment for other reasons: 20%
- I am self-employed or retired: 91%

Q18. About how long have you been looking after or helping the person you care for?

- Less than 6 months: 2%
- Over 6 months but less than a year: 8%
- Over 1 year but less than 3 years: 66%
- Over 3 years but less than 5 years: 40%
- Over 5 years but less than 10 years: 46%
- Over 10 years but less than 15 years: 27%
- Over 15 years but less than 20 years: 7%
- 20 years or more: 40%
Q19. About how long do you spend each week looking after or helping the person you care for?
Q20. Over the last 12 months, what kind of things did you usually do for the person you care for?

- Personal care? 123
- Physical help? 113
- Helping with dealing with care services and benefits? 201
- Helping with paperwork or financial matters? 206
- Other practical help? 204
- Keeping him/her company? 198
- Taking him/her out? 180
- Giving medicines? 166
- Keeping an eye on him/her to see he/she is all right? 211
- Giving emotional support? 196
- Other help? 45
Q21. Do you have any of the following:

- Physical impairment or disability: 42
- Sight or hearing loss: 41
- Mental health problem or illness: 15
- Learning disability or difficulty: 3
- Long standing illness: 36
- Other: 35
- None of the above: 99

Q22. How old are you?

- 18 to 24: 4
- 25 to 34: 6
- 35 to 44: 38
- 45 to 54: 64
- 55 to 64: 61
- 65 to 74: 45
- 75 to 84: 18
- 85 to 94: 18
- 95 plus: 0
Q23. Are you male or female?

Q24. To which of these groups do you consider you belong?
Q25. Did someone help you to complete this questionnaire?

- I filled it in myself: 221
- I had help from a care worker: 3
- I had help from someone living in my household: 4
- I had help from someone living outside my household: 11

0 50 100 150 200 250

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