1. Locality feedback from online consultation for Worle

1.1. Overview

Individual responses  152
Organisational responses  8
TOTAL  160

Number of people selecting options for comment for Worle

Perceived impact of options, CAR consultation 2016. Worle
Respondents could pick multiple options and say any option has positive and negative impacts on them.
1.2. Breakdown by option

All comments are unedited, taken directly from responses and categorised under the heading of ‘positive’ or ‘negative’ feedback to which the respondent selected. Each comment has been read by the project team.

Option 1
Co-locate the library service within the current Children’s Centre building. This will enable us to make the best use of resources and activities.

<table>
<thead>
<tr>
<th>Total responses for this option</th>
<th>96</th>
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<tbody>
<tr>
<td>Positive</td>
<td>32% positive</td>
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<tr>
<td></td>
<td>45% negative</td>
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<tr>
<td></td>
<td>23% no impact/ not sure</td>
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<table>
<thead>
<tr>
<th>Positive</th>
<th>This would save the council money - therefore it has a positive impact on everyone</th>
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<tbody>
<tr>
<td></td>
<td>The children who use the Centre will keep the fabulous outdoor area. If you moved the Children's Centre into the existing library building the children will not have any outdoor provision which is vital for helping combat rising levels of childhood obesity. Also some children live in flats so attending sessions at the Children's Centre provides valuable outdoor play and experiences. The Children's Centre is fit for purpose.</td>
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<td></td>
<td>Property on the level, no hills to walk. Car park facilities.</td>
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<td></td>
<td>Both facilities under the same roof could have its advantages and the outside play space useful for the children's centre. Parking on site. Toilet facilities on site.</td>
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<td></td>
<td>There would be parking facilities with this building, which is more suitable especially with transporting children and carrying books. There has been no mention of the footprint with the Children's Centre if the Library is to be relocated to these premises. Would this be larger or a similar size to which it is now?</td>
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<td></td>
<td>The Council have to make considerable cutbacks and neither Libraries nor Children's Centres are statutory services - although provision of Early Help &amp; Intervention services are. Therefore to make savings through amalgamating buildings and some staff would allow for the continuation of services which may otherwise be completely stopped (as in other local authorities). Should the Children's Centre cease in Worle, there is no like-for-like service available to help families in need of support. Likewise the elderly residents of Worle need a service. Under 5s are a vulnerable group, as are elderly residents, no-one group should be prioritised over another. The current Children's Centre site has outdoor space, and a garden, essential to the services being delivered, and would enhance the Library offer. The children's Centre is as much a part of Worle Heritage - if not more so - than the Library, given that it was the Village school. The distance between the 2 sites is minimal, and either site allows for better access for some more so than others.</td>
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<tr>
<td></td>
<td>I do not mind at all, but keep in Worle!!</td>
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<td></td>
<td>By moving the library into the children's centre enabling the children's centre to remain would be positive to me as the children's centre has been amazing for me over the last year since I had my son. It has enabled me to get out and meet other mums and have somewhere to take my boy to play. Also being able to take him to the health clinic has been great for me as a first time mum they have been able to reassure me with my worries. Also as I don't have a car its handy to have somewhere so local.</td>
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<td></td>
<td>Shared facilities/ longer hours?</td>
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I would be able to drop into the library after the play sessions, would ensure children's area of the library is not significantly reduced. There might be opportunities to hold joint events.

The children's centre has outside space, my grandsons enjoys playing in the tunnel, can run around and being outside has major health benefits for all.

It would mean two services together which would be more convenient for most people and it would also keep an original village building part of the fabric of the village. There is also a car park and access to some green space which could be used by the community. There are things that both the library and children's centres do which could be run together building a stronger ties within the community.

I have two children aged 3 and 8 - have used both the children's centre in the past and continue to regularly visit Worle library with and without the kids. It would be great to have the co-located to continue to provide and library service in Worle - which is great for children and as a place to enhance to feeling of 'village community' in Worle, plus to encourage users off CC into the library and vice versa.

More likely to use library when using the Children's Centre. I find the library difficult to access with a toddler walking and a pushchair with a baby. The pavements are too narrow and there has been occasion when vehicles park partially on the pavements. Also issues with lorries parked badly unloading goods to stores and blocking road and pavements

Milton & Old Worle Children's Centre is the only Centre I use and feel safe and comfortable to do so. I have limited outdoor access and have felt unable to go to the local parks due to gangs of teenagers hanging round and using the equipment meant for younger children. Very intimidating. I love the outdoor space at the Children's Centre and my daughter spends all her time outside, experiencing messy play, having plenty of fresh air and exercise. I do go to the library but find its opening hours inconvenient and it’s very hard to park nearby. We end up using the Campus library as the opening hours are far better and there is a car park either outside or close by at Matalans if we visit on a school day

Make taking my children to the library a more relaxing experience

We get to keep our Library.

I have mobility issues and therefore my sister collects library books for me. She lives in Sand Bay so the children's centre building would still be near her. Sometimes, I go to the library with her and, since the building is fully accessible I would still be able to do this

We visit shops and bank regularly. We need library books for research. We are also encouraging our grandchildren to read more fiction and research books for school topics - not just the internet.

Improved parking if for library users only.

While the existing library site is better suited for access and a light open feel, the actual building in which the children's centre is housed is in itself more attractive and should be saved, though less fit for purpose now, plenty of room for expansion later.

The Children's Centre building is well equipped with space, resources, toilets and safe parking.

Encourage more people to use the opposite facility i.e. those that usually use Children's Centre may be more likely to use library if they are already in the same place and vice versa. Financial role amalgamation/general running costs.

We could do both on one day as often go to the Children's Centre but can't go to the library to take books before as doesn't open until 10.00.

Parking ok Children's Centre plus outside space.
It would enable me to have access to both services, whilst still allowing my child to have access to the outside space at the Children's Centre. It would allow me to access to Children's Centre to get out of the house, meet other parents and provide my child with space to place and socialise.

**Outdoor space important**

To have a garden

There would be more space for the children if it stayed the same.

Preferable to complete loss of library.

If we are trying to save money then combining the 2 in one building and closing the other will help.

<table>
<thead>
<tr>
<th>Negative</th>
<th>It is easier to get to the library as it is part of the Worle community.</th>
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<tbody>
<tr>
<td>The building/footprint itself is not a modern construction therefore could it adapt to modern technology. The Boulevard library was shut because it was not cost effective to remodel. I am not sure it would house the choice of books etc that Worle currently does.</td>
<td></td>
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<tr>
<td>If the library is moved into the Mow children's centre it will mean reduced space for both of the services that we use most as a family. The library cannot possibly have the same range in such a small space, affecting the quality of service we will receive. And the children's centre will lose out on valuable play space and there is also an element of safeguarding that concerns me with combining it with a public library.</td>
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<tr>
<td>The building is old and doesn't look like it has the space for 2 facilities. Parking is difficult near the children's centre</td>
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<tr>
<td>I tend to visit Worle library when I am shopping in Worle and would be unlikely to visit a library that is out at the Children's Centre as I have no other need to go there.</td>
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<tr>
<td>The Children's Centre is too dark for the library and there isn't enough space for all the books and computers.</td>
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<tr>
<td>How would the library and a Children's centre be amalgamated successfully? What would the opening hours be for the library? In the consultation doc the cc is not open on the days that I personally tend to use the library on a regular basis. Also the salary costs quoted seem to be misleading - it appears to show that the CC is much less expensive to run but of course is amalgamated salary costs would necessarily be amalgamated too. Librarians would still be needed and the opening hours increased. If the hours were not increased to cover the days I normally used the library then this option would have a very negative impact on me</td>
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<td>The area the children's centre us in is more difficult for me to access. The space inside the children's centre is significantly smaller than the space in Worle library. The children's centre is an older building so seems to me to be a backwards step &amp; would not save money as it will be a more expensive building to heat &amp; keep running. The children's centre only operates 2.5 days a week so why move the library when they are open 5 days a week. The actual move of each service points to a move for the children's centre to move being much more effective both cost &amp; time wise than the library having to move. Worle library was refurbished quite recently so if they have to move surely that would be a waste of those resources that have already been spent on it. There is much more space at the current location of the library than at the children's centre. It appears that the main reason for the children's centre staying put is so they can achieve a better OFSTED report as the factor of outside space plays a big part in that. That is grossly unfair when it doesn't even operate 5 days a week as the library does. There are more people who use the library than use the children's centre</td>
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<tr>
<td>Current library is at a central point with people familiar with it. Access to the current children's centre is not good, and very congested at school time.</td>
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Generally people are resistant to change and this will be compounded by a library move to an off centre site.

It would make no difference to me but maybe parking would be easier.

The building has limited space and is quite old. Parking. Not as central on the High Street.

Reduced hours / days? Ensure that access to the library remains the same number of weekdays as it is now. Look at the timetable of usage and see if the library could open around the CC hours. One of the arguments for this option was that many are the same users. That would be true one way ie Children's Centre users may also use the library, but not the other way as many library users would not be users of the children's centre. There were employees (4) of the Children's Centre at the consultation, but not library staff. I felt this to be extremely biased.

It would be the busiest time of the week to go to the library - keep the children's area of the library a good size, this is vital.

As a registered disabled person with mobility problems the children's centre would be virtually impossible making access and egress more than difficult. The parking at this location is also difficult during busy periods.

You do not give floor space measurements, but I assume that the library will be much smaller and have far less choice of reading material than present. Would there be less computer facility? Will it still be possible to hold community group meetings in the new location with space restrictions? Older adults do not always want the associated noise from a group of young babies. How separate will the 2 services be from each other if everything is to be located on one floor?

I feel that it may lose the friendly feel of the place, as it is used by a lot of people that just call in to meet up with others, & they may feel that the children centre may lose the feel that the library now has

The children's centre is not in the midst of the shops in Worle unlike the library which can be visited whilst also shopping in the village and supporting local businesses. The children's centre is in an old Victorian building, the running costs already appear to be double that of the library and surely maintenance is likely to rise as the building deteriorates over time. Parking is very limited, if parking further away Mendip Avenue is a dangerous road to cross. There is limited space to incorporate adequate book stock or computers within this building.

This ancient cramped costly structure is not where our library should be. A tiny room holding a fraction of current stock, noise from children's services, impact of encroaching IT and machines means a dramatic loss of literature. You sold the old Weston library for the very reasons of high maintenance, yet you are contemplating moving to a similar building! The current Worle library is cost effective and fits the purpose. Less shelving = less books = lower literacy levels. The cracking plaster, weeds growing from chimneys, damp temperature and high maintenance costs make this an insane proposal.

Current library location is easier to get to.

Plans show very little bookshelf space so fewer book choices. Further to walk to get to therefore further carrying books which are heavy more assuming there are any I want to borrow with reduced choice. Also concerned about noise from children's activities.

I don't think there is enough space in this building. Also I understand the library opening days will be limited. With less space the selection of books and services will be limited.

I use a wheelchair. I visited the Children's Centre on the open afternoon on 26/09/16. It seemed too small going from the road into the children's centre kerb was too deep. The pavement outside Co-Op and Skidmores has a slight
slopewhich makes it more difficult for wheelchairs. This route would need to be used to access children’s centre site.

Such a tiny room for a village’s whole adult book stock. I hope there will be as many books as humanly possible, central bookshelves on wheels to move into the larger hall space whenever possible.

The local businesses around the library will lose follow on business and eventually could close. This would mean a reduced business tax income for NS, reducing the NS funding. The library is ideally placed by the bus stops, near retirement homes and has a few car park spaces. It also looks opening and welcoming. The noise of children’s centre and library usage is not compatible. One off cost of transition. Communicate those negative effects to the Council exec and Councillors.

Parking appalling Mendip Avenue narrow.

I think the Children’s centre won’t have enough space to put a library in. I volunteer for the Home Library Service and feel like this option only works with reducing the amount of books, with less books, to choose from there will be less library users. Hearing slow close of the library. A community needs a library.

Moving from a purpose built building to basically an old Victorian school which is not fit for the 21st century and expensive to maintain/run is clearly madness. The current library building includes a bill payment machine, yet there is no mention in the consultation document why? The consultation document states there is no on street parking except for shoppers at the current site and on street parking. Anyone who knows the area or bothered to check will know on street parking is easier at the current site then the children’s centre. Clearly the consultation document is mis-leading!

I'm not sure how this would work because I am not familiar with the building. I do not know if it would be big enough. I am unsure if parking would be a problem as the road is narrow and already busy at times.

The children's centre building is too small to accommodate merging with library. It would be either unlawful or put children at risk or both.

Further to walk as already have difficulty in walking at present. Query space for present activities at present location

We would stop using the library as our children are older and the venue is not so convenient for us to access.

The present Children’s Centre does not have sufficient space to accommodate the library.

Do not relocate or move the library away from its present site. It is much better to keep two separate facilities ie. Library in current building and children’s centre in current building.

This will leave the library building empty. This is a focal point on Worle High Street and above all an asset to the community.

The library’s position where it is, the service given is good for the community as a whole. Therefore I see no reason for it to be moved.

General public with sometimes ‘closed’ groups operating at the current Children’s Centre. Safety and confidentiality. Signs, security access via keypads possible options.

Parking - limited spaces within the Children's Centre, however this would be better than at the library. Ensure parking in the roads nearby does not become restricted. Some of the current activities available time may become more limited. Look at the times both facilities are currently used and try to ensure those times are protected.

Parking problems.

No garden or outdoor space at the library.

Noise. When children's events are run in the existing library especially when large numbers attend it can be noisy. It’s annoying and distracting when you
are reading a newspaper selecting a book or trying to speak to a member of staff. There is also the question of child safety most schools and children’s centres restrict access to the children, their parents or cares and CRB vetted staff. As the library is open to the public you could get people with an unhealthy interest in children in an area where children should be safe.

Children’s Centre is too small.

To move the library away from here would have a negative impact on me and my children and elderly people who I help to come to this library. It should stay where it is because it is a good central location.

Option 2
Co-locate the Children’s Centre within the existing library building. As with option 1 this will enable us to make the best use of resources and activities.

Total responses for this option 93

Positive
This would save the council money - therefore it has a positive impact on everyone
It would mean all the facilities that I use are under one roof. The facilities that are offered by the library and invaluable.
Modern building all on one level.
This wouldn't bother me so much as I primarily visit for the Children's library and so long as this was still available then it wouldn't matter if the Children's Centre was there too.
if this would mean that the library remained it would be something that should be considered. The library provides a good service to the community and therefore should be maintained. The access to the building is good and on street parking available. currently the library provides story time and rhyme, rhythm and song sessions for young children and a computer club for older children and these are popular activities. Amalgamating CC and library could see more links and potentially introduce more children to the library and reading earlier.
An increase in use of the library whilst keeping the library where it is
It would bring more parents and children in to use the library service
None on me personally. However I hope it wold encourage those families who do not use the library at present to maybe use it. Thus better for society as more children encouraged to love literature. Nearer to Hill Road Car park.
I do not have a car and would be unable to access the other libraries at the present time as I also not qualify for a bus pass, so having the children's centre and library within walking distance is of great benefit.
Maintains the service in Worle High Street, centre of the Community
I have two children aged 3 and 8 - have used both the children's centre in the past and continue to regularly visit Worle library with and without the kids. It would be great to have the co-located to continue to provide and library service in Worle - which is great for children and as a place to enhance to feeling of ‘village community’ in Worle, plus to encourage users off CC into the library and vice versa. I have no preference as to which building the co-location should take place in. This is a matter for those providing the service to decide.
It would retain the library facility in an established and convenient position for its users, making use of a more modern building with presumed lower maintenance costs.
I am very much in favour of this option only so this would be the closest result to preserving the present status quo which I appreciate is not possible due to the financial constraints. Parking at the library is easy as all the parking close by the library building and High Street never fails in providing a space within a short distance. The physical access into the library is already easy so no further financial expenditure would be necessary.

As before, my sister collects books for me due to my mobility issues. This building is also accessible for me.

This would be a positive impact if it ensured the library was able to stay in its current location. Having seen the plans for this the children's centre team appear to retain a similar square footage to the proposed changes to their current building and would only lose the outdoor space which appears to only be in use for approx 3 hours a week, the addition of a public toilet to the library would be very beneficial. Presumably there would be some overlap between the services offered by the children's centre and the library.

We live very locally in Worle High Street and have two young children. Our daughter nearly 4 1/2 and our Son recently turned 2. Our daughter has just started Mendip Green School and our Son will hopefully be following in her footsteps. So therefore keeping both the library and the children's centre would be a positive solution for us in our/their futures. I have opted to co-locate the children's centre in with the existing library building simply because it appears to be a bigger premises for both to fit in comfortably. Although if I am mistaken then re-locating the library within the current children's centre building would also be a lovely idea. As well as taking both our children for different play sessions there, both my husband and I both have fond memories of the building from when we were children and would hate to see it destroyed. Our daughter has attended craft events held in the library which have been thoroughly enjoyed, and look forward to more and have taken our son to the story time sessions with a view to also going to the rhyme time too as its so convenient and local to walk to and from home and when then heading to collect our daughter from school. Thank you

Help save the Council money. My children enjoy reading in the library as it is.

I would like the library to stay in the existing building. Apart from lending books, dvd's etc (which my family and I make full use of) it is a community meeting place. When I was in there today a toddler group had their meeting. They had story telling and music and it was really lovely. Also elderly people from the sheltered housing who can't walk far can make it to the library and read the papers and chat to the staff who incidentally are lovely and so very helpful. The building was built for the purpose and so it should remain.

As with Q3a. Convenient, shopping, bank. Grandchildren encouraged to read fiction and research library books for school projects as well as internet.

I am not worried about children coming into library space but would require access to computers and I currently use payment machine twice per month to pay for Council Tax and care.

Perhaps the nearest to the 'status quo'?

If this is essential then I think it is the option I would choose.

Educational access for children. Lots of activities to join in with from Rhymetime upwards to Summer Reading (depending on age of children). Story times, Christmas events, Craft Events all benefit children as well as adults. Space outside could be turned into play area for small children outside back door. Parking much better than Mendip Avenue in Co-Op and Proper Job and free car park by Health Centre.

Easy access site in the middle of many other regularly used amenities - shops, banks, chemists etc. User-friendly set-up for a variety of activities - computer and other groups. Variety of information outlets - local news, groups, services,
etc. Helpful staff who know their job - human contact, not just media info!!

Plenty of free parking nearby.

Save the Council money, building would be cheaper to run/maintain than an old Victorian School Building.

This way the children keep the facilities needed, plus Worle keeps a library.

This is possibly the best option as it leaves the library building at Worle intact and in use. Possible those visiting/using the children's centre will be encouraged to take out library books. The High Street retains one of its focal points.

The positive impact would be good for the children's centre to be within the existing library building because it be good for children to relate to the new situation from the centre and meet children in general.

None other than the Children's Centre will be still within the immediate area.

Important to retain both Children's Centre and the library.

Preferable to complete loss of library.

The library would remain in the same location which is local for us to attend. We already walk here to take part in various activities and would continue to do so. Everything that we need is on our doorstep with no reliance on any form of transport.

To remain in our locality which is most convenient for pensions.

Excellent services provided in well sited building and helpful staff can continue. I'm happy to see children's activities in building (library) mainly used by mature people.

Joining the children's centre to this library would be the best choice of the four choices, as far as I can see. I have four children and often come here to visit Worle, where my grandma lived for many years. I am sure with a good design and forethought this idea would work

<table>
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<tr>
<th>Negative</th>
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<tr>
<td>Not enough parking and no play area. There would have to be sound proofing/noise reduction methods in place for library users to concentrate.</td>
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<tr>
<td>As with putting the library into the children's centre, putting the children's centre into the library will impact on the quality of both services that we use the most as a family. I am concerned that there will not be as good quality provisions/groups and I am also concerned about safeguarding issues. A children's centre attracts a very different clientele to the library.</td>
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<tr>
<td>There would be less space for each service so could be a worse service offer</td>
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<tr>
<td>I want Worle library to stay where it is, as it is. As a past user of the children's centre I know that it is too noisy and chaotic, with toddlers running around screaming, to be lumped together with the library, where people are trying to concentrate on computers and reading.</td>
</tr>
<tr>
<td>How would the library and a Children's centre be amalgamated successfully? There is no outside play area available on the site and I am not sure that there is sufficient space for the 2 'institutions' to have enough room to be effective.</td>
</tr>
<tr>
<td>It would mean less available space in the library as it is currently set out on the days the children's centre were there but then they wouldn't be there every day. It would be noisier on those 2.5 days a week but it would be better than the library moving!</td>
</tr>
<tr>
<td>Previous comments submitted regarding the need to retain both services however library site - no costings has been made of how much works to move Children's Centre on site would be, there is no indoor toilet facilities, no sufficient kitchen area or office space as used by the Children's Centre, no parking and no outdoor space.</td>
</tr>
<tr>
<td>I am concerned that the noise level within the general library will be vastly increased and also the safety aspects of having young children running around while elderly/infirm/disabled library users will struggle and no longer wish to use the library as a meeting place or place for council information.</td>
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I think having both services on the existing library site will be detrimental to both in terms of space requirements.

Worle Library is a pretty small building. Locating Children's Centre would reduce size even further. Having said that, I would prefer to see both services co-exist than see the Library close altogether. Yes there is a library at the campus, but not everyone has car to get there. The number 7 service offers great links to Children's Centre & Library. Plus lots of people can walk to Worle easily. I always have to use car to get to Campus.

The building would not be large enough and would probably be far too noisy. Clearly the children's service involves challenging families and you have only to look at the recent national assessment of this to realise this will only bring unfavourable changes to the library environment and will particularly have a big negative impact on the older client base, who use the library in many cases as a support network.

Noise? Too many people accessing at once? Clashing with Mendip Green School start and leave times?

The children's centre has a fantastic outside space which would totally be lost if moved to the library, it used all year round and gives the children chance to do outside and or messy play. The library is not suited for this. The library does not seem like it could accommodate a large number of noisy children and keep a quiet library area (something which the older stone building of the existing children's centre would more likely be able to deal with)

Moving the Children's Centre to the library would mean no outdoor space for the children to play in. It is so valuable to have a safe outdoor environment for children to play and learn in, particularly when a lot of people don't have gardens at home and it's their only opportunity to play outside. I also think the parking would be a nightmare as the road in front of the library is always busy with cars and vans constantly parking on double yellow lines

The advantage of the children's centre is the outside space that is available for the children to play in. This is both the cemented area where children can ride bikes and engage in activities next to the indoor room and the garden where sensory activities can take place, using the natural environment. These are so important for children in their development.

Problems with parking.

The library is a venue for learning and furthering knowledge. It should be a playground not filled with internet communications/machines. We should be adding to our book stock to promote literacy. You are proposing to inconvenience a greater proportion of library users for a smaller number of individual carers.

Less choice of books. It is very important part of my life coming to the library. I would even consider a small subscription to maintain services as they are in current location. I have used Worle library for 20 years and always find something to read. I use library on average twice per week for reading material

The current plans are awful greatly reducing the book space. Try revising plans I've put an idea in the section other options.

Lack of space.

We would lose that important site in Mendip Avenue lease it out, done sell it, please!

The children's play noise is not compatible with a library. The library space is not very large, reducing it to include children's area with toilet facilities will reduce this space further. One off cost of transition. No ability to expand library services that require extra space, at some point in the future. What will the percentage split be in the new sharing? Reduced number of children can be catered for at a time when the thousands of new families to the area will want these types of services.
Need to confine playing and running about to top area, the present children's library. Library is for all citizens young/old/fit/disabled blind and guide dogs/sighted must consider everyone. (Campus impossible to access by bus easily 2 buses into town and out to Campus costly and time wasting Option 4. This is a genuine resource for a local community - modest, ordinary, working class, neighbourly, respectful - it deserves some recognition and support in this era of special needs for everything and anything you can think of. Retain, enhance and celebrate a special service.

My children have outgrown the Children's Centre, but I think parents of young children might not feel safe bringing the kids to a Children's Centre that has many other people (strangers) walking in and out the same public building.

Drastically reduce the space available for library use. Clearly it will involve a negative impact on the current pleasant atmosphere of the library. Mixing problematic families with library users many of whom are older residents will clearly have a negative impact on their quality of life and the support the library currently provide to them. It will without doubt lead to a drastic reduction in the current high rating achieved by library services).

I am familiar with Ashcombe Children's Centre (which is large) and I can't imagine how a Children's Centre and library could fit into the current Worle Library building.

I am familiar with Ashcombe Children's Centre (which is large) and I can't imagine how a Children's Centre and library could fit into the current Worle Library building.

For some people, it may cause difficulties to not have the library in the high street - disabled etc. yet better than losing either.

I imagine that it would be tricky to remodel the current Worle Library building to create enough space for a Children's Centre.

The Children's Centre might, possibly be located on the upper level of the library, but would have to be totally screened off with its own separate entrance. There should be no loss of space in the adult library and no reduction of book stocks.

This would be unsuitable for older adults and pensions. Keep the children's centre and library in separate buildings.

Noise from the Children's Centre in the library area. Perhaps thick screens could be placed around the children's centre area to keep in the sound.

Too small an area with poor parking - extend but can't that see it being an option? Possible remodelling to make it more stream lined?

Parking at the Children's Centre would be more practical due to the road network around it.

Parking problems.

No garden.

This would limit the space that my child has to play at the current children's centre location. He loves doing messy play outside.

No outdoor space.

Children's Centres really need an outdoor space - most toddlers love the outdoors fresh air.

Please refer to my answer on Question 3b. This would have the same problems with noise and child protection issues the only difference being that the children at the school would not be affected.

None.
**Option 3**
Re-model the existing library to reduce the footprint and create rental space for partners. This option would see both the library and the Milton and Old Worle Children’s Centre remain in their current locations although the size of the library will reduce with space rented to a community partner.

<table>
<thead>
<tr>
<th>Total responses for this option</th>
<th>107</th>
</tr>
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<tbody>
<tr>
<td>Positive</td>
<td></td>
</tr>
<tr>
<td>Library would remain in Worle and therefore retain ease of access to facilities.</td>
<td></td>
</tr>
<tr>
<td>Bring the Library up to speed with modern technology by making it a &quot;Self-service&quot; facility with either volunteer or paid support or both. Open up other areas within building to provide &quot;rent-a-desk&quot;, and small meetings rooms for other community services. Residents in Worle are of an aging population who need closer access to amenities and services. With weekend openings it would offer more space for single parents with restricted access to their children.</td>
<td></td>
</tr>
<tr>
<td>It would remain accessible to all in this area who have no personal transport. I've lived here 18 months and still don't know how to get to Morrison's or the Campus in a timely fashion by public transport. The space seems under used so bringing in other users would help pay for the overheads; especially for the heating - in the colder months it is really excessive.</td>
<td></td>
</tr>
<tr>
<td>You could retain both buildings without too much disruption and both parties could keep their facilities.</td>
<td></td>
</tr>
<tr>
<td>The current position of the library would be maintained</td>
<td></td>
</tr>
<tr>
<td>This option makes sense for both groups to have their own designated areas as the children's centre can be closed off when not in use for 2.5 days a week but could still be utilised by the library for school visits and activities etc. The impact would be the least disruptive to the general public and is infinitely better than losing the library or it having to move</td>
<td></td>
</tr>
<tr>
<td>I think the library needs some development to enhance its current location and appeal to more users who require different services other than book borrowing, e.g. computer access / wifi access / council information / a safe place etc.</td>
<td></td>
</tr>
<tr>
<td>Generation of an income from rent plus a saving on some staffing due to the smaller library size.</td>
<td></td>
</tr>
<tr>
<td>I am a volunteer for Big Worle. I believe our team of volunteers would be very interested in taking an active role in making sure the library is maintained for the residents of Worle as well as: 1. Another building for Big Worle to operate in 2. To encourage Worle residents to get involved with local activities to make Worle a better place to live, work and play 3. The idea is to get projects started by Residents for the Residents to make Worle a friendly and inviting place. 4. Multiple use of the building to ensure, sustainability, viability and survival. 5. Co-locate the children's centre within the existing library building.</td>
<td></td>
</tr>
<tr>
<td>The children's centre would be able to remain how it currently is. This will mean that families attending the centre will still be able to use all the available space and facilities such as the garden and variety of resources will still be able to be accessed.</td>
<td></td>
</tr>
<tr>
<td>As a disabled pensioner I can access the existing library. It is essential that older folk can continue to use this facility. There is no other building in old Worle for us.</td>
<td></td>
</tr>
<tr>
<td>If the library was to be reduced but still running as a library I feel this would be positive as we still get to keep both services. Also to the children's centre as I would be concerned that if the library was running from there that there may be people who would then have access to the children's centre that my not usually have access to places like that. Also by being able to keep the children's centre</td>
<td></td>
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**Total responses for this option**

**43% positive**

**24% negative**

**33% no impact/ not sure**
it would be lovely to still have the garden and outdoor play area, if the children's centre was to relocate to the library that would tragically be lost.

Retention of library in current site. No conflict with Children’s Centre

It would retain the library's sense of identity. Less change for people. Shared use of the Children's Centre with something like a Health Centre would make sense as at present it is under-used.

Continued access to library in its current location

Worle library is more than a place to read and take out books it is a community hub bring people together for all sorts of reasons. Everything should be done to keep as many of these community buildings open. They advertise what is going on and a place of information.

Again, this would ensure that the library retains its current position which is much better placed than the children's centre. A local partnership could create a revenue to contribute towards the building costs.

Less distance to travel for library facilities. Less traffic encountered going for library facilities. Younger generation and older generation are separated for their difference activities and demands on the facilities.

Library would remain in current location.

I feel we still require a library in Worle and if it has to reduce in size I still feel it’s greatly needed. A café was mentioned which seems a good idea.

I would still be able to have access to my local library by foot as I don't wish to use transport to get to another.

Library will remain open where it is.

With both buildings remaining in the same location I would not think there would be any significant impact on anyone as long as all the services currently provided by the library still remain in place e.g. I attend a colouring group on a Tuesday afternoon. I would hope there will still be sufficient provision for this to continue.

Library purpose built. Current children's area was originally designed as meeting room for evening functions with separate door and pull to screen to separate library. Access to kitchen through door at top of library. Could re-instate purpose built meeting areas for children's centre. Could remodel paved area at back for play purposes. Runs many other events besides books.

Since the library can't stay as it is, that would be the best option. The library visitors also support the local businesses in Worle High Street. if this library is closed, there will be less people visiting the High Street, since the other 2 Weston libraries are close to Morrisons or Tesco. My children are at an age where they can visit the library by themselves, they won't be able to use Campus or Town Hall by themselves. Worle Library (and me) made them into very good, passionate readers. This should continue for other families. Worle Library is also a social meeting point for elderly who don't walk very far. They can't just use libraries that are too far away to walk.

Clearly the extent of the reduced footprint will greatly influence the effect. However keeping a separate library will clearly be better than the suggested mergers.

Worle would still have a library service for all the community to use. It is a focal point in Worle, especially for people who do not have transport to get to other libraries. The computers are well used and groups such as children's storytime and some daytime events for adults and evening meetings would continue. If the library was located in the children's centre there would be less footfall as it is not so visible. Sharing with the existing children's centre would not work. How do you measure library usage? Many people just use the computers or read books/leaflets without checking anything in or out. How are these counted? Eventually Worle would lose its library if relocated. Option 3 is the best compromise what will happen to the library building - more flats being built? We
need the library to stay where it is - anything else would be detrimental to Worle village.

Out of all the options this is my favourite. I think the library should remain a unit on its own. I no longer use the central library since it moved into the Town Hall premises, nor would I let my children go there alone. I do not like the multi-use of the building because some of the people using the other services are at times intimidating. However, I am happy for my children to use Worle library by themselves because it is just a library and nothing else, and I feel they are safe there.

It would keep the library as it is, which many elderly members who have to find it easy to reach and convenience as you can call in when shopping as it is centrally located in the village. It appears to have good children’s activities and children come in after school. As again it is convenient for the mothers.

Would rather this option, especially if the partner using the space, were related to the library and learning, then have Worle library close. We have not used WSM town centre library since it moved due to inconvenience, noise and aggression we have witnessed there from members of the public. Our family love Worle library and we are frequent users of it.

The library would still be in the same building. Even though the size of the library would not be the same. To me it would be more beneficial for library users not to amalgamate with the Children’s Centre.

Another partner would be preferable to the children's centre if we have to go down this road.

This option would have least impact, both for library users and children's centre, whilst co-existing with community partners.

No doubt careful planning will be considered for remodelling the library but I still agree to the library being sited there and benefiting all of the community all ages.

If library can stay in its current position then this would be less upheaval for staff and the local community.

It’s the closest centre to us and the best group with its in and outdoor play.

Positive impact in that there would still be library provision in Worle. Also could be positive if better use is made of the space retaining current services and book selection.

Remains in walking distance - no need for public transport. Do not have a car. Being over 60 (have loved booked all my life) a local library is a joy. The main library in Weston means a bus journey and then a distance from Town Centre and time it takes to return before any other shopping can be done. The staff in Worle are helpful and dedicated. Although being a mum with an adult daughter who too is a bookworm, I feel Worle is the ideal library location as there are a number of schools in easy reach - young children with/without their parents are unlikely to travel to the Town Centre - literature needs to be on their doorstep. Keep Worle library in Worle, not outreach.

We would still be able to access the library in its current location which is ideal. Space could then be used for other options.

Being elderly the least disruption to services is always a positive. I think the library is situation conveniently for most people either on foot or by transport e.g. car, bus etc and further partnerships can only be a bonus. Closing should not be an option!!

It would allow for a library to still be on its present site although on a smaller footprint.

The social centre that the library is, is very important to the area and necessary. Try thinking of the elderly and others who rely on the library. If you want to save money get rid of the unnecessary management that is not wanted on the
Council. Try selling some of the empty buildings that are on your books you have enough of them around.

**Negative**

You haven't explained how small the new service offer will be or who else could afford to share it?

There aren't enough books in the library as it is.

Difficult to imagine what the arrangement would be and how the footprint could be reduced to give sufficient space for the library as well as for an outside body.

A smaller library and unfortunate for staff. Not popular with library users as availability of books will decrease, although there is the opportunity to reserve books etc but I always thought it an anomaly to have to pay £1 to reserve a book whilst the use of computers in the library is free!

I think this is the best option out of all the proposals but would be a shame as it would no doubt have a negative impact on what the library can offer. I have two children who love the library and the craft sessions and other children's activities they hold. However, there are already limited spaces for these and children are disappointed when they can't take part. Reducing the library would no doubt mean reducing spaces further. The other libraries would mean a car journey for us and don't seem to go the extra mile like the staff at Worle do.

As per 4b, the building would not be large enough and would probably be far too noisy.

There is no point in reducing the footprint as the service is very good.

Clearly this will reduce services and book availability but I consider it a better option than mixing two un-compatible services.

There would be less space in the library but if this was done well it might work well. I think it is the best of the options.

Less space for books etc. We may not "need" all that space but it is good not to feel cramped. A library needs space for people to be able to read away from other people (be quiet). It needs to have a community feel, not be squashed up. We do not want to lose the selection of books there at present. The Children's Centre is used by only a small proportion of the community as opposed to the Library which can be used by all.

This does not seem as desirable a solution as would have not have the advantages of collocating with CC but would be preferable to library closing!

Reducing its space means less books which is a negative. It does not need to offer hire rooms, other NSC venues offer these. It is a library and needs to remain so.

Existing plan not good. Libraries are for books amongst other things and there seems to be bookshelf space for a fraction of the existing book stock. I've put my own ideas for reducing the library footprint gaining rental income and including children's centre in other options section. Perhaps you could have a look and see if your plans can be amended to retain more of the libraries books.

Lack of space.

Hopefully no negative impact.

Whilst some reorganisation of the space could reduce the negative impact clearly dependent on the % decrease in space will be the extent of loss of choice/usable space and services currently provided.

Please see my comments 3(b) and 4(b). All space in library and children's centre is needed.

Reducing size of library and services. Especially as people are trying to expand its users.

I am opposed to any loss of space in the adult library.

Children's and social care services should be separate from other services. Children generally are detrimental to quiet browsing or study. At least they are corralled in a different area in Worle library at present.
Do not reduce the footprint of the library or its opening hours. If revenue is needed from the hire of community facilities then put this provision in the children's centre, not the library. Would reduce the scope and number of books available to lend.

If Children's Centre not included less of vital services for the community - find space within the local school for Children's Centre? This has been round at other schools?

Impact would be negative if services were reduced and selection of books cut. If these could be retained with being rearranged into a smaller space free up part of the library for alternative uses this could be a good thing depending on what use the vacant space is used for.

Would the library be big enough to carter for the large numbers of children who like to access it when there are craft/special sessions on.

Too much going on and far too much noise.

I don't like to see things change but he best would be to still use the present site.

For the presences of a library still to be here in Worle!! But if in a smaller footprint may be there would not be such a range of books etc to be able to be housed.

Loss of community. To improve the library as is try building up instead of closing which is your wish a steel frame around the building will do all that is necessary and will give plenty of room for improvements. I may be a sceptic but I think you have already sold the land and property already.

I don't think the building is overly sized in the first place, to reduce the space would create a much more restricted area and become claustrophobic especially with children and elderly people sharing the same space.

**Option 4**
Close the library with no alternative service provision within this locality as there are libraries at both the Campus and the Town Hall in Weston.

<table>
<thead>
<tr>
<th>Total responses for this option</th>
<th>70</th>
</tr>
</thead>
<tbody>
<tr>
<td>Positive</td>
<td>17% positive</td>
</tr>
<tr>
<td></td>
<td>76% negative</td>
</tr>
<tr>
<td></td>
<td>7% no impact/ not sure</td>
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Positive
I think you should close the Worle library and invest more into the campus. The existing wore library is an ugly looking building and has got a significant lack of parking. The campus offers a much more modern library which is more appealing to go to, especially to the younger generation. Although, I do think the campus needs to offer more services like the Town Hall such as a police front desk. A quite study/area is needed at the campus because one thing wore library does offer is a quiet environment.

This would be yet another thing taken away from the community whereas this can be used as a meeting place.

Hopefully there would be less sudden closures of other libraries

What happened to the box I ticked for another option? There doesn't seem to be a box for further comments so I shall post them here. I can't help but wonder how much has been spent on all of this "CAR"? Time and effort spent devising this questionnaire, the website, setting up "consultation meetings" The time spent processing the feedback, the number of officers being paid to be at each meeting, the cost of hiring the venue, the printing, the paper, 64 page report and the 61 page council meeting report etc etc.. Some of which did not make sense to me. Where was the glossary of terms for the report? ie what is meant by "Digital Communication?" Why are the figures based on a 2 mile radius? 2
| Negative | I have been a regular user of Worle library all my life. For the last 10 months I have also been working in a busy city centre library (Bath Central). As a child I loved going to Worle and would take out as many books as I could. Libraries are the backbone of any society; they do so much but get little recognition. Many who do not visit them regularly may not even know how much people depend on them. My new job has given me a unique perspective into what a library system does for the community. A library is a brilliant way to encourage children to enjoy reading for pleasure as well as to help them develop. The amount of people who use the library just as a safe and warm place to go is also staggering. And I’m proud that we can offer that. Some elderly or lonely people just want someone to talk to; Worle is the hub of the community. It might not be busy all the time but people like to go there to sit and meet up with friends and just have a quiet place to sit and read. Many value having a local library right on their doorstep; if everyone had to go to the main one library use might fall as it would be difficult for many to get there. Please reconsider how much people rely on it.

I attend Rhyme Time and regularly take books out, without it we would not be able to attend such a great free activity. Reading is such an important skill, we regularly take books out and as my daughter gets older, she will be able to choose the books herself and look forward to her library visit. Please don't close the library.

Too far to go to The Campus without public transport. A library benefits ALL sections of the community. I note you don't give an option to close the children's centre. What happened to the ethos of equality? The library should not be the scapegoat.

If the library at wore is closed we have to walk miles to locking campus as we have no other day of getting there. The seafront library is even further. What should be a fair and equal service that can be accessed by all will be taken from a huge number of people in Worle who are unable to travel to the other libraries. We often combine library visits with trips to the high street for prescriptions and other necessities. Worle library is a huge part of Worle community which gets a lot of use from a variation of groups within the community, when we moved to the area it was often the only place I had an adult conversation all day, and it would be a travesty to close it.

This would be a dreadful outcome. The Campus is not easy to get to and would necessitate an additional walk. Older residents and younger children may not be able to get there. If you live in Preanes Green or go to Becket School having to go to the Campus or the Town Hall is a long way away and will not encourage reading. Don’t you have a duty as a Library Authority under the Public Libraries and Museums Act 1964 ‘to provide a comprehensive and efficient library service for all persons’ in the area that want to make use of it, taking into account local needs? How would closing it achieve this? The offer needs to be improved with a greater range of activities for younger people. I do hope you're asking younger people what they want? |
I have used Worle Library regularly all my life, and hope to do so for many more years to come. If you close it I will be devastated, and my 3 children are very sad to think it may close. It isn't just a place to borrow books, it's the main focal point of Worle. When my children were very little, it was an absolute life-line to have somewhere to walk with them when I needed to get out of the house. Worle library was monumental in giving me my love for reading, and I credit this with me doing well in my education and career. Now it is helping give my children a good foundation. As a past user of both the library and the children's centre, the library is definitely more use to me. Children's centres are often used by people who don't really need them, than by those who do. Even though The Campus library may be 0.75 miles away, it is a 30 minute walk for me, rather than a 5 minute walk to Worle library. Having the library in Worle High Street encourages people to use it more than they would The Campus. My parents, and many more of the elderly population of Worle cannot walk to the inaccessible Campus, and need Worle Library to stay where it is, as it is. It is vital to so many people.

The library is an important community facility and to lose this would be detrimental.

The library offers so many services to the public these days and is not just about lending books to people. There are various groups that utilise Worle library, local history group, computer access, school visits etc. There are council services offered there that would make it very difficult for many people with reduced mobility to access if it closed. The library offers more services to a wider range of the public than the small number of people that the children's centre helps! I appreciate that the council needs to save money but closing Worle library is not the way to move forward.

The loss of the library would mean the loss of a local information building. All ages would be affected.

The library is well used and loved. It would be difficult for many people to get to the campus or the town hall.

We use the library on Worle High Street a lot. The children get books to read from there and we often order books to be picked up from there. It's central, the staff affected are helpful, friendly and familiar. I'm sure many older residents appreciate this as well as our children. It's one place where local people of all ages mix. We would have to drive to another library and would prefer to be able to walk. It would mean fewer visits to the library which would be a shame. Please keep Worle library!

Loss of library - what can I say? The death of our country as we know it! We no longer want or expect people to read! Loss of Community. Are we a civilised society? I may use the library less than I used to, for a number of reasons. I used to take my children to storytime. They are too old now, but I hope to be able to take my grandchildren someday. I have less time as I am working more during the week. However, I still use it occasionally and would like it to still be available if and when I need it.

I can't see how there is anything positive about closing the library. There is always someone in there. We need Worle high street to thrive...not die! We need more community involvement. Closing the library will not encourage people to move to the area.

We are regular library users, and this is our favourite branch, one that can be easily visited whilst shopping or after school. Other local libraries are not at such easy 'drop in' sites, but necessitate a special visit. I want my children to feel a library is somewhere they can just go to anytime, and feel at home in. This one is a particular favourite too because of the staff and general atmosphere.
Neither the Campus or Central library feel like comfortable friendly places, no matter how nice the staff are, because of the buildings and layout. Maintaining a warm and friendly building for the library service, in either of the suggested buildings, is important for an area with so many children and elderly people and a busy High Street.

This would be a terrible shame. Although we could travel to Weston library to actually borrow books, the loss of sense of community and convenience of having a local library would be keenly felt. We often combine our library visits with trips to local shops so the move would also be detrimental to local businesses. I really hope that this option is not the one that will be selected. Worle library has had a really positive impact on myself and my children - and the thought of us and future generations not being able to benefit from it is very sad. Although I have commented mainly on the library as this is the service we now use most I have regularly used the CC with both my children and, again, hope that future generations also have this opportunity.

It would be devastating to lose the library in Worle for me and my family, Weston library is an unfriendly intimidating building that I prefer not to take my children into, the campus doesn't offer the variety of books that is available within Worle library, neither alternative offers anywhere near the personal customer service that is found at all times within Worle library. My children enjoy attending the craft events that don't seem to be offered at other locations, there also often seems to be elderly people who use the library not just for books but for social purposes. I imagine the impact on them would be far worse. My children have also visited the library with their school, given that many primary schools don't have adequate libraries (or library staff) anymore it would be a crime to take away their public library access too.

This could be the answer to all problems - close everything in sight and revert to cave dwelling.

Children would have nowhere local to go and read, this would impact on their learning and their future at school.

I can't begin to express the dreadful proposal of complete closure would have on me and my loyal users of Worle library. When I moved here twenty years ago I didn't venture into the town to sample shopping facilities etc. my only need was that our new location had a library. I was delighted that indeed Worle had one, a mobile van called outside Milton Methodist Church and the Old Weston Library was stunning. Sadly time and cost savings take effect, no more mobile and Weston is now a shared space with abusive residents and vagrants. The Worle staff have been a haven of knowledge and kindness. Books and staff are the vital component of any library. Please leave this adequate, cost effective building alone. Sell the old children's centre and direct them to Campus etc. A library is a library, leave us gain pleasure from reading in peace.

Campus library would need to be improved re range of books.

Complete disaster. Campus may only be 3/4 mile away not an easy walk, busy roads, steep bridge tiring especially carrying books on way back. There is no bush rom Worle you have to go into Weston, change buses go to Campus then do the same when you return making it a very time consuming process. Also Campus library children's section was expanded and adult section made smaller. So choice has been reduced there already.

I really would hate to see this happen. It would mean a bus journey into town or two buses to the Campus. I don't have a car and books are heavy to carry.

Inability to use the computers, borrow books on all weekday afternoons.

Cost of parking including Tesco.

Cause me great inconvenience. I use this facility every week. Would cause me expense and time. I would also miss the superb service I receive from staff.
| Due to using a wheelchair I am unable to visit the library at the Town Hall or Campus. Both are too far. I am stuck to travelling around Worle. |
| Having no car would have to use buses or rely on friends to get me to other libraries. |
| The library is used by a number of old people who live in Worle. They may not find it easy to go to the Campus or the Town Hall. |
| Impact on current and future local residents (once new 10,000 houses built). Library is used for many different uses and age of user. Less local services for users. No central hub in Worle Village. Businesses will have less customers if library is closed, which will eventually reduce business rates to NS Council. Negative publicity for NS Council. |
| I also care for grandchildren a lot so I'm not just a biased elderly person! If Worle Library was closed, I would be completely utterly devastated. I have been a member since I moved to Worle 45 years ago. I am a reader who finds great joy in reading and losing myself completely in a good book. Now we have no transport it is so important, you can't get to the Campus from Worle by bus and if you go to town you have to carry the books with you. I am now a carer for my husband with dementia and to be able to escape into a good book is a blessing to me. I also believe the library is a hub for Worle residents. |
| Major withdrawal of valuable library facility. To lessen that keep library open! Bus access poor involves 2 buses/into town and 1 back out to Campus. Time wasting and costly. |
| I would clearly miss the library, I use it every week for myself, my children and once a month for the Home Library Service. The closure would mean I have to use my car more and will definitely use libraries less, since I avoid driving for the environment. My children will read less!! The closure will severely hurt the local businesses of Worle High Street. We don't need another dead High Street!!! |
| Clearly a huge loss of very valuable local services to the local community. This would be particularly felt by old local residents who could not access services further afield and I believe would in the long term lead to additional cost for adult social services as the current library acts as a support network for old and vulnerable persons. |
| Clearly a huge loss of very valuable local services to the local community. This would be particularly felt by old local residents who could not access services further afield and I believe would in the long term lead to additional cost for adult social services as the current library acts as a support network for old and vulnerable persons. |
| I don't use central library (as explained previously) and the Campus library is too far away. So if Worle library closed we would not have a library near enough to use. We use it for borrowing books, story cds, reference and information on what's on so it would be a big loss to our family. |
| It would be a disaster for elderly people like myself. You would have to get 2 buses to get to Campus and Weston TH already heavily used. There's nothing can be done to lessen it. |
| Other than Q8 this seems to offer the least detrimental effect on the established Worle public library, valued by many if not most Worle residents - including children (preschool), school age (using computers and books to progress homework and widen interests) well used and recognised by their parents all adult age groups particularly the retired who are well in evidence as borrowers and visitors - promotes community identity to Worle. Won't comment on impact for children's centre as I have never been inside the building nor know any of the families who may use it. Financial sustainability is a matter of community and political choice - libraries have always been (I have had 22 years local government experience, not in NS) a soft target but as future years budget savings will show there are other candidates. For older people unable through
health or choice to access the Town Hall facility, loss of decent library with helpful staff will result in a definite contradiction in their life experience. Look at other services, there are many, as an ex valued member, I suggest these with some reluctance. Reduce the Town Hall reception stall past 4.00 pm in the afternoon more rapidly

Further away see above.

Our family would be left without a library to use in the WSM/Worle area so we would probably end up using Clevedon library. The loss of the library would be very detrimental for raising standards of literacy and would also deprive many adults of internet access, social opportunities and chances to enhance their learning.

I am totally opposed to the closure of Worle library. Should not be an option at all. In fact you ought to consider more library provision not less in view of all the house building taking place. An extended mobile service is not the answer as most people on estates are out all day. Devastating and detrimental effect from loss of facilities.

Worle High Street would lose one of its focal points. I often visit the library whilst shopping in the High Street, whereas I could walk or drive to the Campus, it would not be so convenient as to go up to the High Street. The library acts as a notice point for the community. Groups and societies advertise there, activities that are going on in Worle. Worle would lose this focal point if the library were to close.

Lack of vital community services in a thriving town. Old and young would miss out on essential support, education and company! Provide a library within the existing Children's Centre.

I do not drive and this is in walking distance.

Need a library!

Libraries are so important and need to be kept for the community to use

Closing Worle Library completely would take away part of my independence since suffering a head injury over 10 years ago. Routine is very important. Part of mine is a walk to Worle High Street each day, visiting the library on the days it is open - if I go further afield I have to be escorted in case I become disorientated, so a trip to Weston or Campus libraries means finding someone to take me. I’d also like to point out that there is no direct bus service to Campus from Worle and it is too far for the many elderly. Disabled people like myself to walk. Lastly Worle is a community whose community facilities include the library, any loss of a community facility impacts everyone in the community including myself. I enclose a copy of my letter to the Mercury which I hope you will consider during the consultation process.

This would be devastating for many of us. The library is a lifeline to us, and would be a huge blow to lose it.

Further travel to reach library services.

None.

This option would be a terrible shame for a lot of people. It is very difficult for a lot to travel and have access to other sites. The library provides a better quality of life to many.

Other suggested options

| Individual | I am a trustee of the Weston Toy Library - we are currently housed at St Anne's School West Wick in one of the classrooms - we will need to leave in 2 years’ time and are looking at other options for running our Toy Library. We would love to be considered as a joint service with either the library or the Children's Centre - but as we are a charity, our running costs would |
need to be quite low to make it viable. We have around 100 members and being in a setting shared with other services would bring us more members, but also mean people could go to one place to borrow books and toys. If housed with a Children's Centre this would be mutually beneficial as they could have free use of our toys in return for somewhere for us to operate from. At present we only open on Wednesdays and the first Saturday of the month but we could easily fit in with other opening hours.

Keep Worle library as it is, and relocate Milton and Old Worle Children's Centre into the Castle Batch Children's Centre. There are many more people in Worle who want to keep the library as it is than want the Children's Centre to stay in Mendip Avenue, so you would be keeping the majority of users happy.

No another option as such but PLEASE can as much emphasis be given in the press on what Children's Centres do. There are case studies and quotes form families explaining what they gained from attending the Children's Centre and all that is represented in the media is what the impact will be on users of the Library. There is a real misconception about the "different types" of service users using each service, which reflects on the old Sure Start days of CC. CC service users are not kicking up a fuss like Library service users because they don't know that their service is at risk - and not wanting to scare monger, this is not the message that the CC is giving across. But it is as much a reality as the Library closing is, and the general public need to be made aware of this. Currently, coverage does not feel equal and people just do not understand where there is overlap between services and what services actually do. And the real impact that they have on the lives of service users.

Consider extension of the existing library, upwards? Move children's centre to the extended building. Sell existing children's centre for development. Both services now on the same site with possible interchange of staff. It may also be possible to rent out parts of the extended building to other parties. The comments above show some of the possible advantages but of course a detailed cost comparison would be required.

Leave things as they are

Continue as now and find a way to make it financially sustainable! Charge for more services at the library. e.g. using the computers. Install a cafe?? Hire it out for functions / use the space in evenings / weekends. Make the books and shelves more mobile so that can happen easily. Ask for volunteers to run it. Try and find a positive outcome instead of all this doom and gloom. Cut something else! Save money on report writing. The library continues to blossom.

If you choose to reduce the footprint of the existing library, how about making it a community space for hire? How about add a decent cafe, get people going in there and make it a bit more money. You could use something for baby/toddler/children’s classes, exhibitions, show films, language or exercise classes. It sounds like you need to reduce costs - get the library to pay for itself, but by putting something that will benefit the whole community, not by putting more estate agents, low income shops etc.

In order to save money would it not be possible to use volunteers to assist in the day to day operation of the library. I for one would be happy to devote some time each week. I am sure many others who regularly use the library would be happy to help. I am very keen for the library at Worle to continue even if the size has to be reduced. Due to my disability I would find it most difficult to use the alternative libraries. Saving on staff costs. Greater interaction between members of the community.
Install Amazon lockers within the library building to create an income stream. Create a library shop concession selling greetings cards, reading glasses, stationery, stamps, local history books, toys & gifts (this is particularly lacking in Worle so could be a successful business). A community space for local artists to sell arts & crafts, renting space to generate an income. Close the children's centre in Worle as there are other centres in Ashcombe and Castle Batch, both of which are on the number 7 bus route, both in buildings far more suitable for the children than the options within Worle.

**Organisation**

**Option 1 negative impact**
Geographically less suitable for elderly people. Most of our clients are over 50 and use the current library as an adjunct to shopping in the immediate area. Our activities in the community involve face to face meetings and exchange of information. The present location of the library service is much more conducive to this work. Our exhibitions attract large numbers of visitors to the library, both to the exhibition corner and to the full displays. This aspect of the facilities at the present site would not be replicated in a fraction of the Children's Centre. We are also concerned about the possibility of the loss of access to the local history archive currently housed in the library. We have been offered the use of storage space in the present library facility, and are aware of the likelihood that this would not be possible if the move to the Children's Centre is the preferred option.

**Option 2 positive impact**
Potential for increased contact with public, especially young families. Ensures that the library remains open on its present site, in an agreeable modern building, which is the expressed preference of our members. Ease of accessibility is a real issue.

**Option 2 negative impact**
Restriction to number of days each week when the building would be used exclusively for library purposes. Clarification of this aspect of your proposals would be appreciated. Would both services run concurrently or not?

**Option 3 positive impact**
This idea could work if it is approached with some foresight and imagination to increase the community use of the available space. We would hope that all generations from the village would be attracted to the space if the right offer were made. e.g. a community run or privately operated cafe.

**Option 3 negative impact**
There is considerable concern that the space may be lost to offices, or commercial operations which would have little benefit to our clients.

**Option 4 negative impact**
No other existing facility would be accessible to our clients. It would bring to an end our contact with our clients in the wider community and this would be irreplaceable. Research into local history and archiving of existing material would be halted. Worle has no Parish Council of its own, we have to rely upon Weston Town Council to fulfil this role. There is now an opportunity to consider how North Somerset Council and Weston Town Council could work together to achieve a solution which would benefit our clients and the wider community. This may, in fact, be a last chance to preserve a viable
| Community building in the centre of the village. We have no village hall; such a facility would be greatly valued. |

| General secretary, Worle History Society |

| **Option 1 positive impact** |
| Parking. Outside space. Good, sizeable, useable kitchen. Inside toilets. Building is off the main road - safer, without being too tucked away. The way libraries work is changing so will look different anyway. Increased flexibility - longer opening hours. |

| **Option 1 negative impact** |
| Combining CC/library - people still think that libraries should be quiet. This would be countered by offering separate opening hours/days. Safeguarding. |

| **Option 2 negative impact** |
| No toilets inside - cost to refurbish. Safeguarding. No parking. No outdoor space. No kitchen - cost to refurbish. Building on main road. |

| **Other option suggested** |
| Need MOW: space for SWs to complete quiet work; impact on other resources in the area; contacts/ |

| Community Family Team - Weston East, NSC (survey completed at a workshop 9/9/16) |

| **Option 1 negative impact** |
| ? Space/Size Equality for vulnerable groups Safeguarding concerns |

| **Option 2 negative impact** |
| ? Space/size Parking concerns No outdoor area Safeguarding |

| **Option 3 positive impact** |
| Could have agencies such as: Job Centre; CAB; Alliance Homes; Out of school activities for children; Toy Library; Police Drop-in |

| **Option 4 negative impact** |
| Clients are signposted to activities at the Library, however, could be signposted to the Campus |

| Health Visitor, Weston East Health Visiting Team |

| **Option 1 positive impact** |
| Would reduce the size of both services but would allow for both to continue running despite budget cuts (as only one lot of building costs) - The Children’s Centre is big enough to service both library and Children’s Centre users + parking and is access |

| **Option 2 negative impact** |
| Would allow for both services to continue but no parking or outdoor space - No parking, toilets, outside space - CC is nearer to school and has parking - Wouldn’t be able to use the CC if moved to the Library as not appropriate for a child minder to take kids to. |

| **Option 3 negative impact** |
| Would impact negatively on those who use the Library - especially those without transport - Negative impact for me and the community - as cannot |
get to other libraries as no transport - Don't currently use the library due to lack of parking and unsafe

Children's Centre Leader, Users of Children's Centre - Let's Plays, health clinics, breastfeeding support, supervised contacts, child minders.

Children's Centre Leader, Users of Milton & Old Worle CC (Further comments)

**Option 1 negative impact**
Children's Centre is for children not adults. Its a safe comfortable environment that is relaxing. Moving would not be an intelligent idea. - CC is used by lots of other organisations like social care, health, schools, counsellors - would the library st

**Option 2 positive impact**
Weston Toy Library would appreciate the opportunity to be sited with the children's centre or the library in Worle. We feel there a great benefits for the community in having this service accessible alongside other community services, especially services that families access on a regular basis. We have a huge range of toys to assist with a child's development across all age ranges. We also have toys specifically designed for those with learning difficulties. We feel that a setting with a children's centre would be mutually beneficially as our toys can be borrowed regularly to support activities run by the centre.

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trustee, Weston Toy Library

**Option 1 negative impact**
Disruptive environment, concern about noise levels - to lessen perhaps operate busiest CC services during library closed times. Unfamiliar service for customers - ensure continuity of staffing Less selection of material - offer free reservations Tucked away location, less visible from the high street, CC is at the end of the shopping area rather than in the middle of it - Good Signage from the High Street would be vital Parking is a concern there are often delivery lorries blocking Mendip Avenue, if you can't park there you cannot turn around but follow the road along until Station Rd. It is an unsafe road to cross, often visibility is limited due to parked vans / lorries. Increased traffic at school times. Positive impact - better facilities for children's events e.g. hand washing, hard floors. Provision of public toilet.

**Option 2 negative impact**
Noise levels and disruption to service - could be lessened by holding busiest services on closed days. Increased traffic and need for parking spaces. Lack of space for buggies. Reduced footprint of library and stock - offer free reservations. Positive impact - library remains in current location which is beneficial to the majority of customers who access the library
Option 3 positive impact
The library would remain in the current building in the heart of the village rather than on the outskirts.

Option 4 negative impact
There isn’t a bus that goes directly to the Campus from Worle - could one be established? Many Worle library customers dislike the Town Hall library, they perceive it as unfriendly. There wouldn't be a council presence within Worle, also loss of IT provision, photocopying & fax service. Detrimental to social cohesion and community values. Worle Library is a community space and meeting point for customers to come for conversation.

Other option suggested
Suggestion: Improve the current building to allow increased services to operate from within the building. Add solar panels to the roof to reduce costs.
Advantages: Due to increased social housing, the ex-services housing being built and the elderly population around the library there is an increased demand for a council presence within Worle. There are increasing numbers of council enquiries, it would be useful to have a weekly council surgery e.g. council tax payments, housing etc.

Library supervisor, Worle Library Staff Team

Option2 positive impact
This would mean the Worle Library would remain readily accessible to the Group

Option2 negative impact
Could potentially reduce the library opening hours.

Option 3 positive impact
Would maintain access to the library.

Option 4 negative impact
This could well lead to the closure of the Group. We are a group of nine ladies in our seventies and eighties. We rely on one member who has regular access to Worle Library to order, collect and return books for the whole group. Most members normally rely on public transport to travel to and from meetings. There is no bus service between Worle and The Campus and to carry nine books (often hardback) from Weston library is too difficult for most members. The impact could only be lessened by keeping a library in Worle!

Other option suggested
Suggestion: To slightly reduce or adjust Worle Library opening hours. To possibly also reduce the opening hours of the Children’s Centre.

Advantages: The advantages would be that, if co-located with the Children’s Centre, the two facilities need not be available at the same time. This would remove any safeguarding issues for the children. For example close the library on Thursday and/or, open the library on Sunday. Alternatively, perhaps the Children's Centre hours could be adjusted. We note that the running costs (excluding salaries) of the library are significantly lower than those of the Children's Centre. Since it is a light, airy and welcoming
Group Leader, U3A

1.3. Preference of opening hours

(Number of responses. Respondents could make up to 3 time/day selections for each facility)

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<th>Facility</th>
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<th>Library</th>
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<td>Saturday mornings</td>
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1.4. Feedback from public meetings

Two public engagement sessions were held on 13 September at Worle Community Centre at 2pm and 7pm. 24 members of the public attended the 2pm session, and 31 came to the 7pm session.

Staff also attended a Big Worle meeting and one of their coffee mornings in September to talk about the Community Access Review and the proposals for Worle.

Following the public engagement meetings, an open afternoon was arranged at Milton & Old Worle Children’s Centre for members of the public to visit the site and talk to staff in more detail about how co-location might work in practice.

In addition to the E-survey, the library service received a petition from ‘The Worle Library Defence Group’ with 634 signatures against the closure of the library.

The project team received four emails in the Community Access Review inbox regarding the options for Worle. All of them were regarding the possible closure of the library.